

LABORATORY QUALITY POLICY

TO BE IN CONTINUOUS DEVELOPMENT BY FOLLOWING THE STRATEGIES IN THE SCOPE OF MARTUR FOMPAK INTERNATIONAL MAIN GOALS.

- → To provide the necessary conditions for the service to be provided to be of constantly developing quality.
- → To ensure that laboratory personnel are protected from commercial, financial, internal / external pressures and effects that may adversely affect the quality of the work.
- → Not to take any action or create pressure that would reduce the reliability of competence, impartiality, decision-making and work.
- → To develop personnel, equipment, needs and qualifications within a certain strategy and plan in parallel with the technological developments in the developing rules of the day, and to reinforce the quality awareness and team understanding with continuous training.
- → To keep the quality at the highest level with its expert personnel who are constantly trained, whose skills are developed and whose competence is ensured.
- → Impartiality, working away from all kinds of commercial, financial and other pressures that may affect the technical decisions of itself and its staff, and ensure trust and equality.
- → To produce accurate and consistent test results by ensuring the traceability of reference standards according to the international and inter-laboratory system, keeping the measurement uncertainties required by the customer at the minimum level, and ensuring the reliability and competence through inter-laboratory comparisons.
- → To ensure the highest level of customer satisfaction and to create strategy plans related to these.
- → To improve and improve through continuous reviews in accordance with the quality management system.
- To use resources in the most efficient and economical way in order to reach our goals and targets as soon as possible.
- → To protect the confidentiality of all information and documents belonging to Martur Fompak International and its customers against third parties.
- → To have an independent work policy with an order that will reduce the quality of their work, regardless of their type.
- → To continue our work in harmony with environmental factors.

PREPARE DATE	REVISION NO	REVISION DATE
01 05 2019	3	23 11 2021